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CERTIFICATO N.
CERTIFICATE No.

ICIM-9001-051067-01

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITÀ DI
WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

ACQUA NOVARA.VCO S.P.A.

SEDE CENTRALE / HEADQUARTER

VIA TRIGGIANI, 9 28100 NOVARA NO IT - Italia

PER LE UNITÀ OPERATIVE VEDERE L'ALLEGATO
FOR OPERATIVE UNITS SEE ATTACHMENT

È CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD

UNI EN ISO 9001:2015

Sistema di Gestione per la Qualità / Quality Management System

PER LE SEGUENTI ATTIVITÀ / FOR THE FOLLOWING ACTIVITIES

IAF: 35 - 27

Gestione della relazione con il cliente relativamente al "ciclo integrato dell'acqua" attraverso i
canali Call Center, sportelli e web

*Customer relationship management regarding the "integrated water cycle" through Call
Center, counters and web channels*

Riferirsi alla documentazione del Sistema di Gestione per la Qualità aziendale per l'applicabilità dei requisiti della norma di riferimento.
Refer to the documentation of the Quality Management System for details of application to reference standard requirements.

Il presente certificato è soggetto al rispetto del documento ICIM "Regolamento per la certificazione dei sistemi di gestione" e al relativo Schema specifico.
The use and the validity of this certificate shall satisfy the requirements of the ICIM document "Rules for the certification of company management systems" and specific Scheme.

Per informazioni puntuali e aggiornate circa eventuali variazioni intervenute nello stato della certificazione di cui al presente certificato,
si prega di contattare il n° telefonico +39 02 725341 o indirizzo e-mail info@icim.it.
For timely and updated information about any changes in the certification status referred to in this certificate,
please contact the number +39 02 725341 or email address info@icim.it.

DATA EMISSIONE
FIRST ISSUE
31/03/2010

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CURRENT ISSUE
01/04/2025

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Vincenzo Delacqua
Rappresentante Direzione / Management Representative
ICIM S.p.A.

Piazza Don Enrico Magelli, 75 - 20099 Sesto San Giovanni (MI)
www.icim.it



MS N° 0004



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.



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Allegato al CERTIFICATO N.
Attachment to CERTIFICATE No.

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WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

ACQUA NOVARA.VCO S.P.A.

Comprende oltre la Sede Centrale citata sul Certificato, anche le seguenti Unità Operative:
In addition to the Headquarter mentioned on the Certificate, it also includes the following Operative Units:

VIA TRIGGIANI, 9 28100 NOVARA NO IT - Italia	Uffici direzionali, gestionali, amministrativi, tecnici e commerciali
VIA DELLA MECCANICA, 3 28924 VERBANIA VB IT - Italia	Uffici commerciali
VIA LORETO, 19 28021 BORGOMANERO NO IT - Italia	Uffici commerciali



MS N° 0004



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Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/ICIM S.P.A. has issued an IQNET recognized certificate that the organization:

ACQUA NOVARA.VCO S.P.A.
VIA TRIGGIANI, 9 28100 NOVARA NO IT - Italia

For Operative Units see Annex/Annexes

has implemented and maintains a/an

Quality Management System

for the following scope:

Customer relationship management regarding the "integrated water cycle" through Call Center, counters and web channels

which fulfils the requirements of the following standard:

ISO 9001:2015

Issued on: **2025-04-01**
First issued on: **2010-03-31**
Expires on: **2028-03-31**

Registration Number:
IT-149978 ICIM-9001-051067-01


Alex Stoichitoiu
President of IQNET


Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

Annex 1 to IQNET Certificate Number:
IT-149978 ICIM-9001-051067-01

ACQUA NOVARA.VCO S.P.A.
VIA TRIGGIANI, 9 28100 NOVARA NO IT - Italia

List of additional locations:

VIA DELLA MECCANICA, 3 28924 VERBANIA VB IT - Italia
VIA LORETO, 19 28021 BORGOMANERO NO IT - Italia

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This annex is only valid in connection with the original certificate number mentioned above.

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